

RISK AND COMPLIANCE SYSTEM QUESTIONS AND RESPONSES SET 1

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QUESTION	RESPONSE
Is that OK if we don't follow the Prince 2 project methodology for the implementation of the Saas solution? We have our own methodology which is pretty similar, more flexible and which could make you save some money.	Unfortunately, the Bank has opted to adopt Prince 2 in all its project implementation, therefore we have little flexibility in that respect
Do you have an implementation timeline in mind	Yes, we do have an estimated time, but that's one of the things we will be considering in the evaluation
Are you looking at an Out-of-the-box solution ready to be used in a 4-6 weeks period max, or a solution that could be configured for the Central Bank of Lesotho in a slightly longer process	Preferably a solution that has been tried and tested and proven to work for large and complex organizations
Are the same 3 users for 9.1 – Risk Management; 9.2 – Incident Management and 9.3 – Compliance Management; or in total you will need 9 Admin licenses? How many Admin licenses and User Access in total will be required	3 admin licenses for each of Risk Management, Compliance and Incident management, making it 9 admin licenses.
Are the consultancy services mandatory to be on site or they can be remote or a mix (remote and on site) services? In case on site services, we need to add all related travel expenses in the financial proposal, correct	No, even the virtual one is ok
Is the main objective to focus strictly on the CBL or would we need to perform analyses/audits of the banks supported/governed by the CBL	Just for CBL
Would CBL like us to answer on the PDF document or can we convert to a Word document in order to add in detail on Forms 2, 3 and 4? Or would CBL be able to provide the Word version on these Forms?	PDF would do