

RFI FOR SUPPLY AND IMPLEMENTATION AND MAINTENANCE OF NATIONAL PAYMENT SWITCH – Questions and answers



QUESTION (verbatim)	RESPONSE
Is interoperability with eMoney services in scope of Card payments? In example, eMoney top up with credit or debit card, or payment to credit/debit card (card number) from eMoney wallet? 6.1 Core switch PP 1,5	Some of the eMoney products are issued by banks with linkage to bank accounts, therefore interoperability should extend to the linked emoney accounts. This is desired feature, not mandatory
Assuming Scenario 4 to provide a Sovereign National Switch, is terminal management and terminal driving for POS and ATMs in scope for the Card switch? In our understanding this service is currently provided by the head offices of SA banks having LS subsidiaries. 5.2.1 Card Scenario 4 Overview	To level the playing field, this feature will need to be part of national payments switch. So yes it is in scope
Please let us know the expected implementation timeframe. APPENDIX IV – IMPLEMENTATION TIMETABLE	We anticipate 12 months, but vendors can suggest suitable timeframes based on their product and experience
Please clarify Data conversion from existing systems and Data that might be migrated. APPENDIX IV – IMPLEMENTATION TIMETABLE	The plan is to migrate current EFT stream to national payments switch. However, this may not be necessary. Therefore, latest information is that data migration is not required
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1. RFI documents can be submitted by email? because our company located in Johannesburg, South Africa. and now we have an issue to restricted move cause Covid-19 issue.	Indeed, given the prevailing COVID-19 pandemic, the response can be submitted by email to mlechela@centralbank.org.ls
2. Data information of Appendix II section. this data is monthly based transaction data. is correct? because We must need to calculate system size based on generally transaction amount and size.	The statistics shown on the table are for one month for both card transactions and electronic money.

