

Lehakoe Recreation & Cultural Centre

The Lehakoe Recreation and Cultural Centre is inviting suitably qualified Basotho nationals to apply for the position of a Waitron reporting to Food and Beverage Manager

Job Purpose:

Responsible to provide Food and Beverage service to guests according to established standards, policies and procedures

Key performance areas /Responsibilities :

- Set up the restaurant according to the table plan, cover layout and standards prior to service;
- Anticipate guest needs, ascertain satisfaction, and respond urgently and appropriately to guest concerns and requests;
- Attend service briefings prior to each meal period;
- Take and serve Food and Beverage orders;
- Assist in clearing, cleaning and set-up of tables, chairs, linens, china, glass and silver for service in an unobtrusive manner;
- Assist in bringing food from kitchen to guests in a timely manner;
- Anticipate guests' needs and respond promptly, however busy and at whatever time of day during operating hours;
- Clear soiled silverware and any other operating equipment (including linen) to designated wash-up/storage area;
- Able to generate the final bill from the POS system and offer to guest settlement;
- Report any theft or damages to F&B Manager.

Qualifications:

Minimum C.O.S.C and basic training in hospitality

Competencies:

- Good verbal and written communication skills;
- Problem-solving aptitude;
- Good personality and positive interpersonal skills;
- Must be efficient and speedy.

Experience and skills:

- At least 3 years' experience waitron;
- Ability to multitask, work in a fast-paced environment;
- Experience in handling Point of Sale (POS) terminals;
- Basic computer knowledge.

Letter of application, certified copies of certificates and transcripts, detailed curriculum vitae and two (2) referees should be hand delivered to:

The Human Resources Manager, Lehakoe Recreation and Cultural Centre, Cnr. Airport & Moshoeshoe Rd
P. O Box 1130, Maseru 100

The deadline for submission of applications is 28th March 2024.

Kindly Note:

- Incomplete applications will not be considered.
- Only short listed candidates will be contacted.